




# Corporate Services and Labour Relations Strategic Deliverables

Towards 2029





The **Corporate Services and Labour Relations Group** supports the department to achieve its strategic and operational objectives. The group incorporates a range of corporate service functions, assists public sector employers in meeting their workforce and organisational objectives and provides strategic advice on labour relation issues, and education and compliance services on State employment laws.







**Deputy Director General:** Ian Munns

## Our priorities:

-  Sustain responsible industries
-  Protect the community
-  Drive energy transition

## Our approach:

-  Empower people
-  Advance effective regulation
-  Cultivate trust and collaboration
-  Lead through change

Strategic deliverable	12 month focus (2024–25)	Measure/s of success (Towards 2029)
Progress second stage industrial relations reforms Timeframe: 1 year 	Industrial Relations Legislation Amendment Bill 2024 drafted and introduced into Parliament. Develop necessary parliamentary materials.	a. Reform Bill introduced into Parliament. b. Implementation of reforms once Bill is passed with targeted educational material developed.
Progress Industrial Magistrates Court reforms Timeframe: 1 year 	Industrial Magistrate’s Court (General Jurisdiction) Regulations 2005 progressed.	a. Collaborative stakeholder engagement. b. Updated Regulations approved by Parliament.
Establish national harmonised labour hire scheme <sup>1</sup> Timeframe: 3 years 	1. Participate in the inter-jurisdictional National Labour Hire Harmonisation project for the development of a national labour hire regulation scheme including the Intergovernmental Agreement and legislation for the scheme. 2. Consult with key government stakeholders. 3. Continue to advise the Minister on progress of scheme and seek Government approval on scheme.	National harmonised labour hire scheme implemented.
Report on review of regional entitlements 	Report transmitted to the Minister for Industrial Relations.	Cabinet endorsement to implement approved recommendations.
Website strategy – transition to wa.gov.au Timeframe: 2 years 	1. Consolidate and redesign of public facing website to create a single recognisable brand. 2. The website must comply with the Office of Digital Government’s (DGov) Digital Services Policy and associated standards.	a. Strategy implemented to government standards. b. Improved stakeholder satisfaction through easy-to-navigate user interface, layout and content.
Support service delivery focused and digital government projects <ul style="list-style-type: none"> <li>• Compliance and Regulation System (CARS)<sup>2</sup></li> <li>• Fast Tracking Mining Approvals</li> <li>• Cloud transition<sup>3</sup></li> <li>• ServiceWA<sup>3</sup></li> <li>• Single Customer Identity</li> </ul> Timeframe: 4 years 	1. Technology strategy for CARS defined and endorsed. 2. Continue to develop and implement the DGov strategy and policies into DEMIRS ICT infrastructure and systems. 3. Continue to develop ServiceWA app initiatives. 4. Resources Online delivered consistent with endorsed budget, schedule and standards. 5. More instances of Digital Identity Transformation for business systems using Customer Identity and Access Management	a. Key priority projects progress ahead, or on schedule. b. DGov strategy and policies implemented that also supports data integrity, useability and accessibility. c. ServiceWA app supports and encourages direct interaction with government services by the community.

1 2021 election commitment.  
 2 CEO Performance Agreement.  
 3 Office of Digital Government (DGov).