

ABOUT US





Message from the Director General

Kaya Wandju

The 2019–20 year has been extraordinary.

Any reflection on the past 12 months will be dominated by the impact that COVID-19 has had on our world, our community and our workplace since its appearance as a global issue from January.

Here at DMIRS, during this period, we have put a high priority on providing a safe workplace and ensuring the protection of our workforce. Like other public service agencies we have aimed to do this while maintaining the key services that the Western Australian community and government expect and need from us.

As evidenced in this annual report on our activities, DMIRS continues to play a unique role in **supporting a safe, fair and responsible future for the Western Australian community, industry and resources sector.**

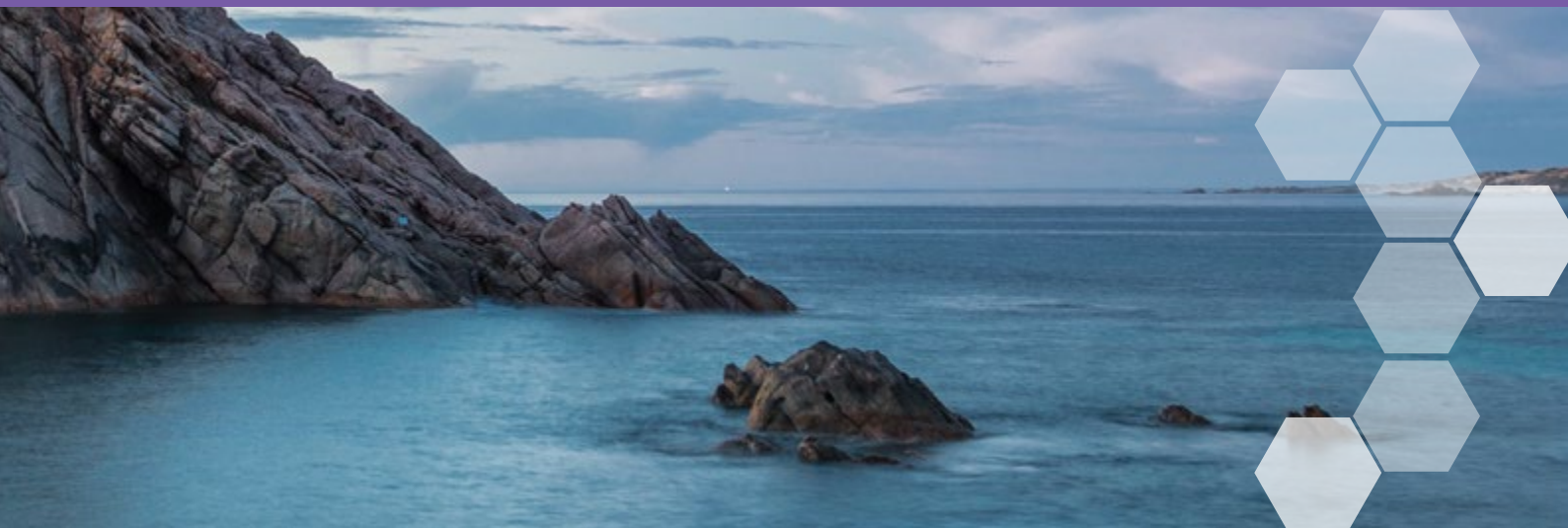
To do that, we work together across six diverse Groups: Industry Regulation and Consumer Protection, Safety Regulation, Resource and Environmental Regulation, Strategic Business Innovation, Service Delivery, and Corporate Services.

During the year, our department was expanded further with the establishment of Energy Policy WA, a standalone sub-department of DMIRS.

While we are a diverse and busy department, we all have a shared commitment to our purpose and values – **being responsive, forward thinking, fair, ethical, transparent and respectful** to enhance the way we work as a regulator, service provider and policy maker.

This has put us in good stead dealing with the impact of the pandemic. Like all Western Australians we were challenged to be more resilient, flexible and responsive to the evolving COVID-19 situation. By adapting our business model, I am happy to report that we have continued safely serving our customers and the community, albeit differently, during this unprecedented time, and kept our workforce safe.

As is well shown in this Annual Report we have continued to perform and deliver our wide range of services, including key regulatory functions, and progressed many Government legislative and other reforms.



In recent months, we have also been contributing to the Government's plan for recovery of the Western Australian economy as COVID restrictions are eased. Our goal here is to lift the prosperity and well-being of all Western Australians, repositioning our State as a thriving and innovative place in which to live, work, visit and do business.

To reflect this changed focus for the department, and allow us to best manage DMIRS' continued contribution to service delivery and support, response and recovery we have developed a new *Strategic Plan – Response to the COVID-19 Environment*.

This annual report recognises and celebrates all of our achievements through 2019–20. These achievements that would not have been possible without the hard work and commitment of our people. I am incredibly proud of what we have achieved together – in our teams, across the department, and as part of the broader Western Australian public sector.

Every critical event creates opportunities, and over the coming year we will be focused on enhancing the changes we have made and working together to contribute to Western Australia's recovery phase.

We look forward to another dynamic year ahead as we continue to serve the Western Australian community in 2020–21.

David Smith
Director General

Executive summary

Welcome to the 2019–20 annual report for DMIRS.

This report details our progress from 1 July 2019 to 30 June 2020 towards the department’s purpose, presented in the context of our role as a regulator, service provider and a policy maker and our aligning government priorities.

We come to work every day to deliver the best outcomes for our customers and our stakeholders, and this report captures our commitment to them through the work we have achieved throughout the year.

We are committed to good governance and being accountable for our actions, and have linked our report to the good governance principles: strategy, culture, relations, performance and compliance and accountability (referenced on the [Public Sector Commission’s website](#)).



Our core value statement which describes the way we do our business, is that we lead with integrity, deliver on commitments, strive for excellence, and look for better ways of doing things.

In the **About us** section, you can find out more about who we are, what we value and what we do, with a synopsis of each business area within the department and how they contribute towards our purpose. You can gain some insight into the department’s 2019–20 year, through a message from our Director General, David Smith, who outlines from his perspective of the year in review.

Cross-agency co-operation and collaboration was a focus during the year, and was particularly integral throughout the COVID-19 pandemic and recovery effort. In this section, we detail how we have continued to build and strengthen our relationships with our diverse stakeholders over the year and the outcomes we have achieved by being committed to collaboration, through our contribution to whole-of-government and cross-agency projects.

We also outline the geographical scope of our activities, which are far reaching across Western Australia metropolitan and regional locations, and details our wide range of administered legislation stretching across departmental business areas, with 96 acts under our responsibility.

We discuss our performance management framework (Outcome Based Management) which is the formal mechanism allowing DMIRS to demonstrate accountability and transparency to Parliament, the public and our stakeholders.

Governance activities in relation to strategy, culture and relations are detailed in this section.



We constantly strive for excellence through anticipating and adapting to new and better ways of working to ensure we are best positioned to deliver on outcomes for our stakeholders.

Our performance details our most notable achievements over the year aligned with the priorities of Government and our approach as regulator, service provider and policy maker. During 2019–20, the COVID-19 pandemic challenged us to introduce new ways of delivering our services to continue to fulfil our commitments to our stakeholders, whilst adhering to advice from Government to protect the health of our staff and the community. Our flexibility, forward thinking approach and ability to respond with urgency supported the realisation of our key achievements during the year.

Noteworthy matters relating to our performance include the: targeted consultation on a draft bill to provide security of payment reform for the building and construction industry; development of new statutory guidelines for mining proposals and mine closure plans aimed to improve approval processes for mineral and energy resource activities; passing of laws in Parliament to protect children from toppling furniture; and development of new General Orders to assist private sector employment and public sector adaptive response to the COVID-19 environment.

An assessment of our effectiveness and efficiency is contained within a summary of the key performance indicator report, as well as other performance reporting.



We aim to be responsive, so that we can react with agility to the needs of our customers, and we are actively forward thinking, to ensure we can identify and support new and emerging trends. Our report this year demonstrates our commitment to these values.

Current and emerging issues and trends that impacted DMIRS during the year are covered in **Significant Issues and Trends** within this section. During 2019–20, the significant effects of the COVID-19 pandemic were felt across the Western Australian community and public sector, which required agility to adapt to new ways of working to continue to deliver services in an uncertain environment. Our values of being responsive and forward thinking guided us through the significant issues the department faced during the pandemic, and will continue to guide us on the road to recovery.

Other significant issues included in this section are: hand sanitisers and flammable goods; reforms to the building and construction industry; and asbestos removal licensing.



In everything we do, we lead with integrity and with accountability to ensure our stakeholders can count on us to deliver on our commitments and to fulfil their expectations.

Our key performance indicators, financial statements and other reporting obligations are provided in the **Disclosures and Legal Compliance** section. We outline our commitment to our people, through our adherence to public sector standards and our ethical, equal opportunity, occupational health and safety and record keeping obligations. You can also read about our strong governance activities in relation to compliance and accountability.



We are guided by our values of being ethical and transparent; the Appendices section outlines our statutory required reporting.

We outline our legislative required Act-specific reporting, as well as membership and remuneration of our boards and committees. The **Appendices** details our governance accountabilities for statutory reporting and aligns with our commitment to providing accurate information.

We have provided this report online as an interactive document. This approach is in keeping with the department's focus on maximising digital content delivery to limit the impact to the environment.

To engage with readers, we have also designed an innovative annual report snapshot (contained within **Our performance**), which summarises the key information from our report in an easily extractable, stand-alone document.

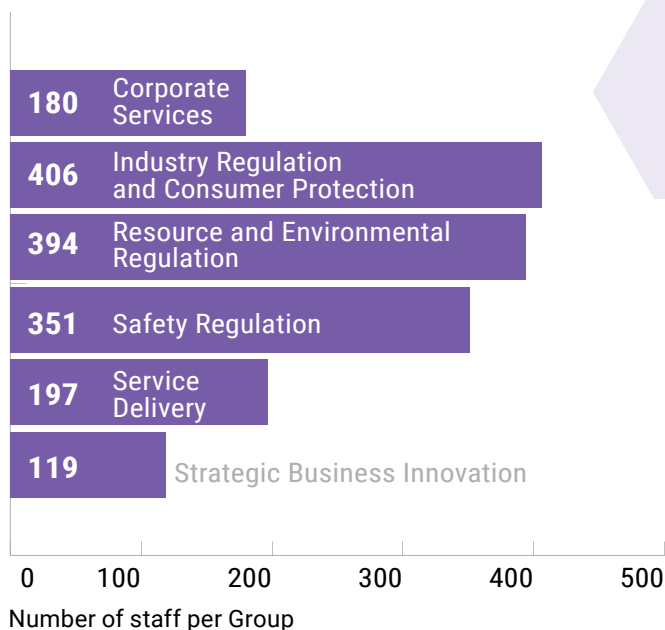
Thank you for taking the time to read about our contributions to the State during 2019–20.

DMIRS at a glance

Who are we?

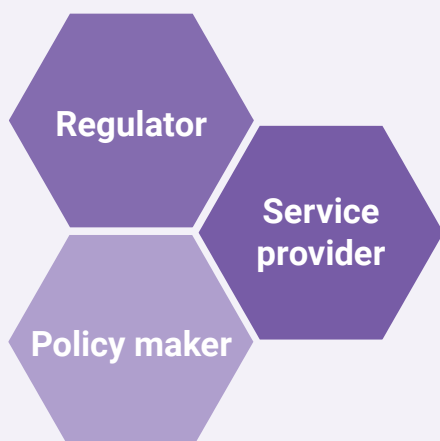
We are the Department of Mines, Industry Regulation and Safety – or DMIRS, formed on 1 July 2017. Our Director General and 1,647 staff are all working towards supporting a **safe, fair and responsible future for the Western Australian community, industry and resources sector.**

We are comprised of six Groups:



Our Strategic Intent approach:

To view the ways we maximised our impact as a regulator, service provider, policy maker refer pages [32](#) – [44](#).



Our focus:

Towards 2024, our former Strategic Plan provided the blueprint for our operations for the majority of the year. The strategic themes included: regulatory practice and reform (refer page [27](#), [32](#) – [37](#)), customer centric service (refer page [27](#), [38](#) – [41](#)) and skilled, diverse and flexible workforce (refer page [53](#)).

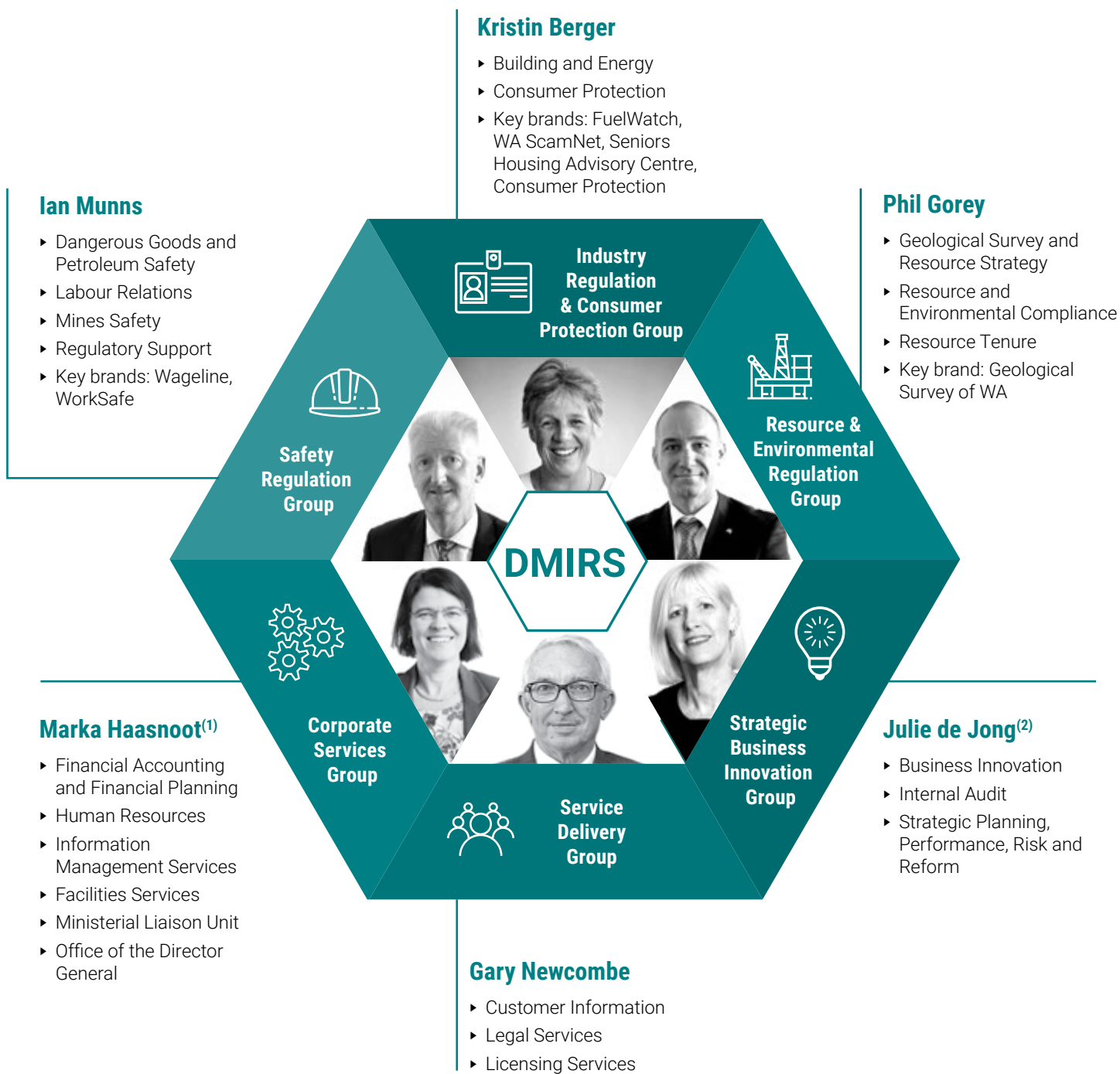
During the year, we had a change in focus. In response to COVID-19, the Premier outlined three focus areas for all public sector agencies:

1. Delivering critical frontline services and support functions
2. Driving the State's COVID-19 response
3. Preparing for Western Australia's economic and social recovery

To enable us to be dynamic, agile and prepared to respond with urgency, we launched a new DMIRS *Strategic Plan – Response to the – COVID-19 Environment* (refer page [30](#)).

Organisational chart

Group heads reporting to David Smith, Director General:



A new stand-alone sub-department of DMIRS named Energy Policy WA was formed during the year. Under the *Financial Management Act 2006*, Energy Policy WA has its own appropriation and division in the State Budget, and is responsible for the preparation of its own annual report to Parliament.

Notes:

⁽¹⁾ Marka Haasnoot acted as the Executive Director, Corporate Services Group, during the period substantive occupant Mick Banaszczyk was covering in the Strategic Business Innovation Group. Mick Banaszczyk retired on 10 December 2019, and Marka Haasnoot was appointed Executive Director Corporate Services on 8 April 2020.

⁽²⁾ Mick Banaszczyk acted as the Executive Director, Strategic Business Innovation Group, during the period substantive occupant – Julie de Jong was on secondment 27 May – 29 November 2019.

Our Groups



Safety Regulation Group

Safety Regulation oversees the regulatory and policy requirements of workers' health and safety in the resources and general industries sectors, and safety legislation for dangerous goods, including the State's major hazard facilities, and petroleum operations.

Safety Regulation is also responsible for the coordination, governance, and consistent management of public sector labour relations, and shapes and implements labour relations policy and legislative reform. It assists private sector employers and employees in understanding and achieving compliance with Western Australian employment laws.

Safety Regulation plays a significant part in building and strengthening Western Australia's economy, by ensuring that one of the State's most significant assets, its workforce, operates in a healthy and safe environment where worker's rights are protected.



Resource and Environmental Regulation Group

Resource and Environmental Regulation is responsible for the regulation of one of Western Australia's largest industry sectors, playing a critical role in building the State's economy and ensuring resources are developed in a sustainable and responsible manner.

Resource and Environmental Regulation oversees the regulatory and policy requirements of the resources sector in all areas with the exception of worker safety. This includes managing a system for mineral titles and approval of mining associated activities. This Group also delivers the department's geoscience functions, which provide geoscientific data to understand the States mineral and petroleum resources, reduce risk for explorers and increase the attractiveness of Western Australia as a destination of choice for resource companies.



Corporate Services Group

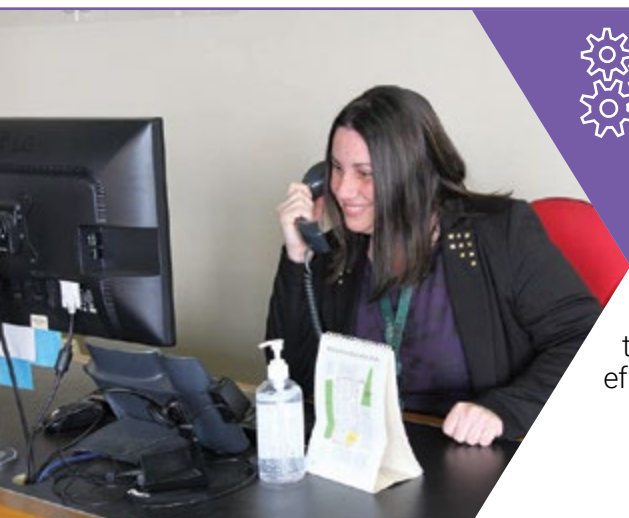
Corporate Services offers specialist advice, effective business systems and internal controls to assist the department in achieving its strategic and operational objectives. This includes financial services, human resources, corporate information, facilities, ministerial liaison and Office of the Director General.

Our Groups



Industry Regulation and Consumer Protection Group

Industry Regulation and Consumer Protection works towards ensuring that there is a fair trading environment for Western Australian consumers and traders, and that building, plumbing, gas and electricity services are safe. This Group ensures there is a fair, safe and equitable marketplace by applying the Australian Consumer Law and other trading and occupational legislation, as well as setting and enforcing the licensing and technical safety requirements, standards and legislation for the building, plumbing, gas and electrical industries.



Service Delivery Group

Working collaboratively across the department, Service Delivery maintains strong links with operational and industry areas, supplying and sharing relevant knowledge and information. Service Delivery delivers a range of services on behalf of DMIRS including licensing functions, legal services and customer information including communications. Service Delivery remains alert to opportunities to improve and evolve service delivery methods that are efficient, effective and keep pace with the advancement of technology.



Strategic Business Innovation Group

Strategic Business Innovation supports the department in building a high performance organisation and achieving its strategic and operational objectives. It does this by focusing on whole-of-department strategic capability, fostering innovative thinking, and maximising digital delivery. The Group is responsible for: creating vision and strategies; leading whole-of-government regulatory reform; providing specialist advice to add value and improve the department's operations; controls; and risk management.

Connecting with stakeholders



Strengthening relationships

Our people	<p>Guided by our values of being respectful, responsive, forward thinking, transparent, fair and ethical our 1,648 employees are the department's most valuable asset in delivering positive stakeholder connection.</p> <p>Our people 'lead with integrity, deliver on commitments, strive for excellence, and look for better ways of doing things'.</p>
Ministers	<p>Advising on operations and legislation, labour relations and providing recommendations for action on topics such as:</p> <ul style="list-style-type: none"> ▶ the public sector response to the COVID-19 environment; ▶ domestic violence reform; and ▶ wage theft.
Federal and State Governments and agencies	<p>Providing better services by addressing industry and market-wide challenges through cooperative action and joint legislative initiatives working collaboratively with agencies such as:</p> <ul style="list-style-type: none"> ▶ National Transport Commission; ▶ Comcare; ▶ Health and Disability Services Complaints Office; ▶ Department of Water and Environmental Regulation; and ▶ Electrical Regulatory Authorities Council.
Local Governments	<p>Enabling a two-way exchange of information, advice and cooperative action to support building and planning outcomes that benefit the Western Australian community on topics such as:</p> <ul style="list-style-type: none"> ▶ asbestos removal through conducting presentations to local government authorities; and ▶ development of proposed regulatory reforms for swimming pool safety barriers.
WorkSafe Western Australia Commissioner	<p>Providing support to the independent statutory role of WorkSafe Western Australia Commissioner in the completion of a range of functions as prescribed in the <i>Occupational Safety and Health Act 1984</i>.</p>
Public sector employees	<p>Supporting and representing public sector employees to ensure coordination, good governance and management of public sector labour relations and wages policy by:</p> <ul style="list-style-type: none"> ▶ performing functions outlined in Premier's Circular 2017/03; ▶ negotiating industrial agreements under Public Sector Wages Policy; and ▶ providing employers with industrial relations advice and support.
Statutory authorities and bodies	<p>Consulting with, and supporting, statutory authorities and bodies in the Minister's portfolio in the discharging of their statutory role such as:</p> <ul style="list-style-type: none"> ▶ engagement with UnionsWA on private sector industrial relations issues such as the two COVID-19 General Orders in 2020 and the State Wage Case; and ▶ provided technical advice and assistance to the Economic Regulation Authority in the performance of its functions. Similar arrangements are in place with the Energy Ombudsman.
Unions	<p>Working closely to support worker safety, understanding and working to resolve issues and concerns, and developing and negotiating industrial agreements.</p>
Non-government organisations, including dispute resolution providers	<p>Consulting to obtain feedback, staying informed and acknowledging joint issues and concerns. Where appropriate, acting jointly to deliver services, support compliance action and address regulatory issues with organisations such as:</p> <ul style="list-style-type: none"> ▶ Commission for Occupational Safety and Health ▶ Motor Trade Association of WA; and ▶ Tenancy WA.
Consumers and representative bodies	<p>Working with consumers and representative bodies to obtain an understanding of issues and concerns, and assist in the distribution of information to inform and protect consumers on topics such as:</p> <ul style="list-style-type: none"> ▶ quad bike safety; ▶ gift card laws; ▶ rights when buying a pet; and ▶ tenant options for securing furniture.
Business and industry representative bodies	<p>Working with individual businesses and representative bodies to support the fair and effective administration of laws and policies, and obtaining input to the development of those laws and policies such from the Small Business Development Corporation.</p>
Workers	<p>Providing information, advice and conciliation and investigation actions to assist in the achievement of workers' legal entitlements.</p>

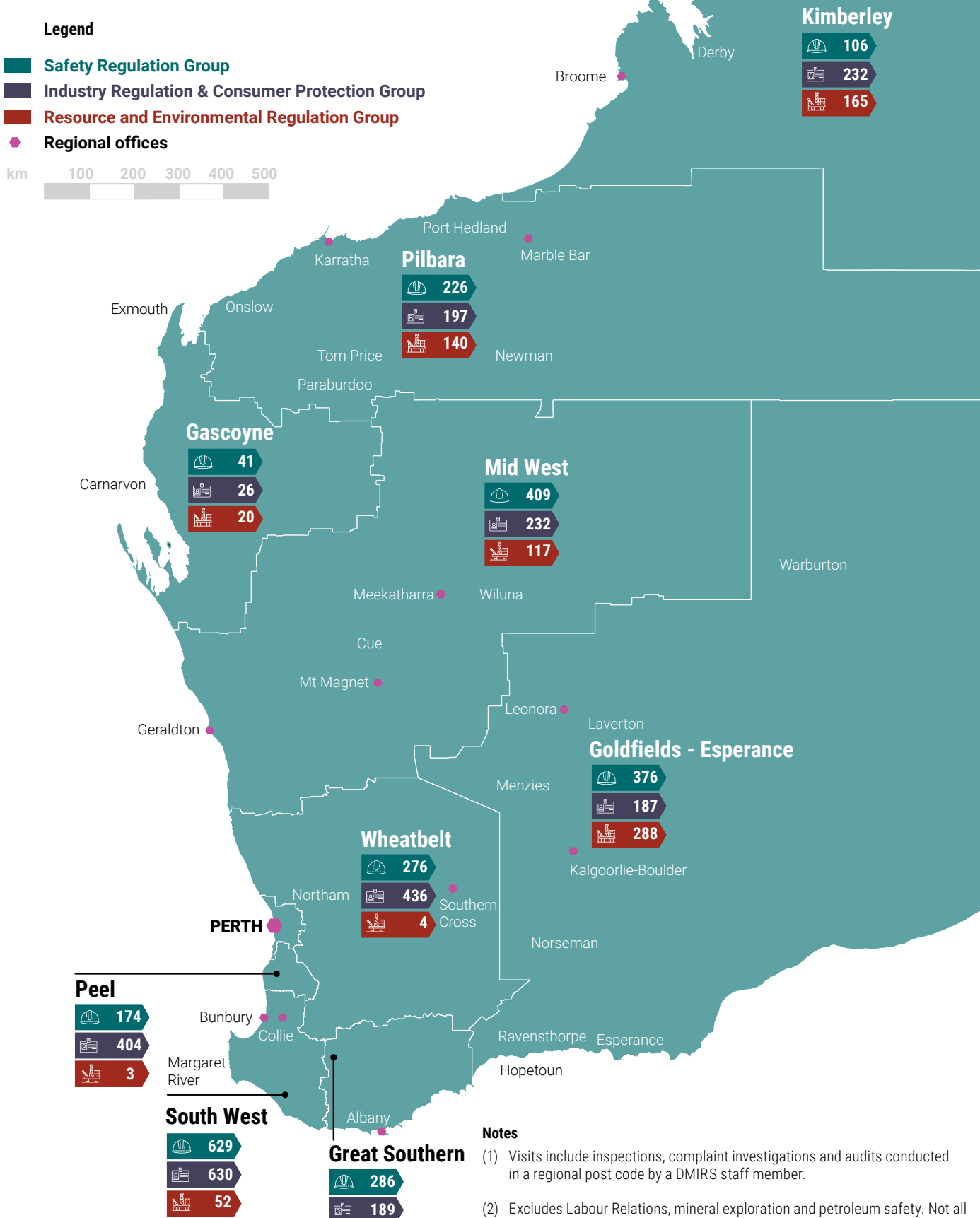
Strengthening relationships continued...

Stakeholder	Description
Workplaces including representative groups and international organisations	<p>Working closely to promote best practice in safety, environmental protection, heritage conservation and the resources sector demonstrated in our involvement with:</p> <ul style="list-style-type: none"> ▶ public consultation for guidance material (eg. safety alerts and bulletins); ▶ Work Health and Safety Excellence Awards; and ▶ WorkSafe Plan process - auditors and assessors of safety and health management systems.
Traditional owners, including native title parties	<p>Providing information, advice and mediation services to assist in achieving the best outcomes for all parties.</p> <p>For example, as part of the National Indigenous Consumer Strategy (NICS) the department took part in a working group; delivered a presentation to WA's financial counsellors; and distributed hundreds of Do Not Knock stickers to regional and remote Aboriginal communities in WA.</p> <p>The department also collaborated with various Aboriginal networks, the Mulga Mail and Noongar Radio to disseminate information to Aboriginal consumers.</p>
Landowners and pastoralists	<p>Seek understanding of issues and concerns, and providing feedback on how stakeholder input influences actions and decisions.</p>
Media	<p>Working with media outlets and representatives to distribute information about the department's activities that are intended to inform, protect and support the community, consumers, businesses and industry.</p> <p>For example, our officers appeared on the ABC Perth Drive radio program each week and on 6PR Perth Live radio each fortnight. There were additional radio segments on smaller commercial and community radio stations across metropolitan Perth and regional WA, including Curtin FM and Noongar Radio, as issues arose such as raising community awareness of the dangers of carbon monoxide poisoning in the regions.</p>
Research institutions, universities and schools	<p>Embracing opportunities to support innovation and research into policy and operational issues by collaborating with institutions such as the UWA Business School on delivery of the strategic workplace relations unit. Providing employment and training opportunities.</p>



Working together across WA

Our offices are located around Western Australia for the convenience of our customers. One of our priorities in *Towards 2024* is to **develop strong community partnerships to improve customer satisfaction with our metropolitan, regional and remote services**. To demonstrate the widespread provision of our services across the State, the number of visits⁽¹⁾ within the WA regions for Safety Regulation Group, Industry Regulation and Consumer Protection Group and Resource and Environmental Group is shown on the map below⁽²⁾.



Administered legislation

[Architects Act 2004](#)

[Associations Incorporation Act 2015](#)

[Auction Sales Act 1973](#)

[Barrow Island Royalty Trust Account Act 1985](#)

[Barrow Island Royalty Variation Agreement Act 1985](#)

[British Imperial Oil Company, Limited \(Private\) Act 1925](#)

[Building Act 2011](#)

[Building Services \(Complaint Resolution and Administration\) Act 2011](#)

[Building Services \(Registration\) Act 2011](#)

[Building Services Levy Act 2011](#)

[Business Names \(Commonwealth Powers\) Act 2012](#)

[Business Names Act 1962](#)

[Charitable Collections Act 1946](#)

[Chattel Securities Act 1987](#)

[Churches of Christ, Scientist, Incorporation Act 1961](#)

[Coal Miners' Welfare Act 1947](#)

[Commercial Tenancies \(COVID-19 Response\) Act 2020](#)

[Commercial Tenancy \(Retail Shops\) Agreements Act 1985](#)

[Competition Policy Reform \(Taxing\) Act 1996](#)

[Competition Policy Reform \(Western Australia\) Act 1996](#)

[Conspiracy and Protection of Property Act of 1900](#)

[Construction Contracts Act 2004](#)

[Construction Industry Portable Paid Long Service Leave Act 1985](#)

[Co-operatives Act 2009](#)

[Credit \(Administration\) Act 1984](#)

[Credit \(Commonwealth Powers\) \(Transitional and Consequential Provisions\) Act 2010](#)

[Credit \(Commonwealth Powers\) Act 2010](#)

[Credit Act 1984](#)

[Dangerous Goods Safety Act 2004](#)

[Debt Collectors Licensing Act 1964](#)

[Decimal Currency Act 1965](#)

[Disposal of Uncollected Goods Act 1970](#)

[Distress for Rent Abolition Act 1936](#)

[Dividing Fences Act 1961](#)

[Electricity Act 1945](#)

[Employment Agents Act 1976](#)

[Employment Dispute Resolution Act 2008](#)

[Energy Coordination Act 1994^{\(1\)}](#)

[Energy Safety Act 2006](#)

[Energy Safety Levy Act 2006](#)

[Fair Trading Act 2010](#)

[Finance Brokers Control Act 1975](#)

[Fremantle Buffalo Club \(Incorporated\) Act 1964](#)

[Gas Standards Act 1972](#)

[Gas Supply \(Gas Quality Specifications\) Act 2009^{\(2\)}](#)

[Growers Charge Act 1940](#)

[Hire-Purchase Act 1959](#)

[Home Building Contracts Act 1991](#)

[Industrial Relations Act 1979](#)

[Land Valuers Licensing Act 1978](#)

[Law Reform \(Common Employment\) Act 1951](#)

[Limited Partnerships Act 2016](#)

[Long Service Leave Act 1958](#)

[Metric Conversion Act 1972](#)

[Mines Safety and Inspection Act 1994](#)

[Minimum Conditions of Employment Act 1993](#)

[Mining \(Validation and Amendment\) Act 1986](#)

[Mining Act 1978](#)

[Mining On Private Property Act 1898](#)

[Mining Rehabilitation Fund Act 2012](#)

[Motor Vehicle Dealers Act 1973](#)

[Motor Vehicle Repairers Act 2003](#)

[New Tax System Price Exploitation Code \(Taxing\) Act 1999](#)

[New Tax System Price Exploitation Code \(Western Australia\) Act 1999](#)

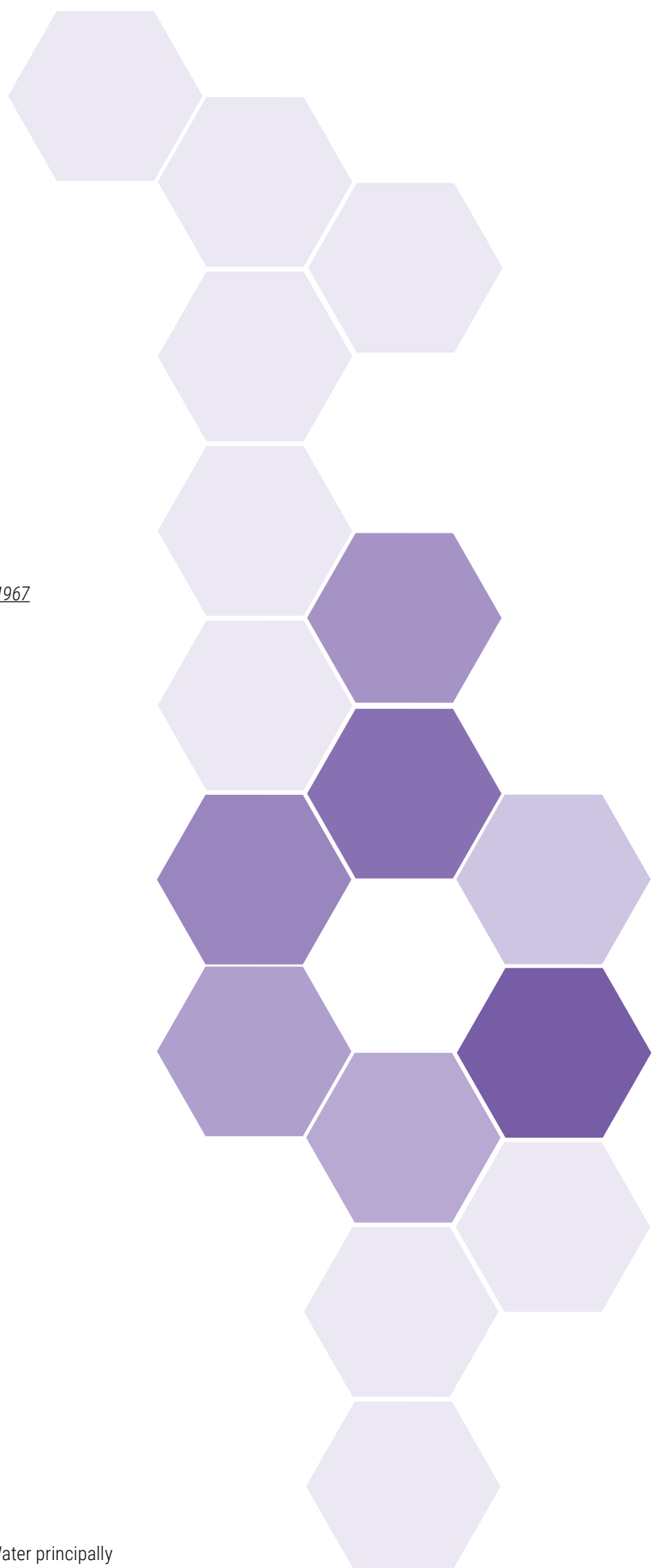
(1) Pt. 2 & 3 only; remainder of Act administered by the Minister for Energy principally assisted by Energy Policy WA

(2) Pt. 5 Div. 2 only; remainder of Act administered by the Minister for Energy principally assisted by Energy Policy WA

Occupational Safety and Health Act 1984
Occupational Safety and Health (Validation) Act 1998
Offshore Minerals (Registration Fees) Act 2003
Offshore Minerals Act 2003
Offshore Minerals (Consequential Amendments) Act 2003
Offshore Petroleum (Royalty) Act 2006⁽³⁾
Offshore Petroleum and Greenhouse Gas Storage Act 2006⁽³⁾
Personal Property Securities (Commonwealth Laws) Act 2011
Petroleum (Submerged Lands) Act 1982
Petroleum (Submerged Lands) Registration Fees Act 1982
Petroleum Act 1936
Petroleum and Geothermal Energy Resources (Registration Fees) Act 1967
Petroleum and Geothermal Energy Resources Act 1967
Petroleum and Geothermal Energy Safety Levies Act 2011
Petroleum Pipelines Act 1969
Petroleum Products Pricing Act 1983
Petroleum Retailers Rights and Liabilities Act 1982
Petroleum Titles (Browse Basin) Act 2014
Plumbers Licensing Act 1995⁽⁴⁾
Public and Bank Holidays Act 1972
Real Estate and Business Agents Act 1978
Residential Parks (Long-Stay Tenants) Act 2006
Residential Tenancies (COVID-19 Response) Act 2020
Residential Tenancies Act 1987
Retail Trading Hours Act 1987
Retirement Villages Act 1992
Sale of Goods (Vienna Convention) Act 1986
Sale of Goods Act 1895
Settlement Agents Act 1981
Street Collections (Regulation) Act 1940
Sunday Entertainments Act 1979
Transfer of Incorporation (HBF and HIF) Act 2009

(3) Administered on behalf of the Commonwealth

(4) Part 5A only, remainder of Act administered by the Minister for Water principally assisted by the Department of Water and Environmental Regulation



Performance management framework

Western Australia’s public sector performance management framework is referred to as Outcome Based Management (OBM). Our OBM reflects the department’s contribution towards these government goals:

Better Places:	A quality environment with liveable and affordable communities and vibrant regions
Strong Communities:	Safe communities and supported families

And towards our purpose of: Supporting a safe, fair and responsible future for the Western Australian community, industry and resources sector.

Outcome Based Management structure

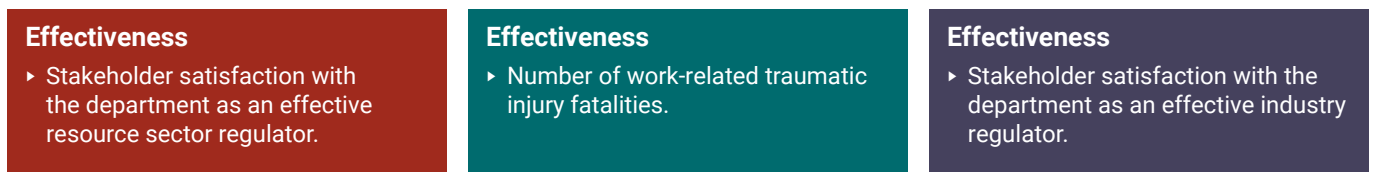
The following OBM Framework was endorsed by the Department of Treasury for the department’s budget reporting from 2018–19 and applied in 2019–20.

Government goals



Outcome

Supporting a safe, fair and responsible future for the community, industry and resources sector.



Services



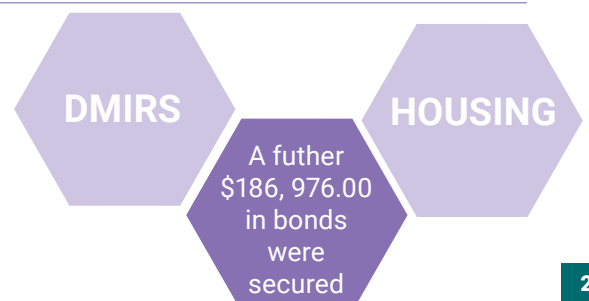
The OBM structure is designed to be outward-facing, reflecting information that is of value to the public. A single outcome was chosen to provide a shared focus for the department, and the three services are reflective of the department’s functions and substantially align to the department’s organisational structure. Each of the three effectiveness key performance indicators are aligned with one of three services, to ensure the effectiveness of our core business is measured against this one outcome statement. The delivery of our services are measured by three efficiency and one cost effectiveness indicator.

Shared responsibilities with other agencies

The department contributed to the delivery of several whole-of-government and cross-agency initiatives - each of which had shared accountabilities for their successful implementation.

Resource Agreement – cross-agency initiatives

Initiative	Working together with
<p>Roadmap for Reform – Streamline WA initiative</p> <p>Outcome: To make it easier to do business in Western Australia by improving all aspects of State regulation including legislation, culture, regulatory practice and administration.</p>	<p>Department of Planning, Lands and Heritage, Department of Water and Environmental Regulation, Department of Treasury and Department of Biodiversity, Conservation and Attractions</p> <p>Engaged and collaborated: with government, private and community sectors to identify and progress reform initiatives related to improving the mining environmental approvals process, the establishment of tourism attractions and regulatory practice and culture.</p>
<p>Roadmap for Reform – Our Priorities: Sharing Prosperity</p> <p>DMIRS was part of the cross-agency and portfolio collaboration in three of the six outcome areas of the Government's Our Priority: Sharing Prosperity reform to deliver better social, economic and environmental outcomes for the State.</p> <p>Outcome: contributed by providing support and leadership on the outcome activity groups.</p> <p>The Premier announced on 26 March 2020 that this program would be put on hold indefinitely.</p>	<p>Department of Biodiversity, Conservation and Attractions (DBCA), Department of Training and Workforce Development (DTWD) and other State Government agencies</p> <p>A liveable environment</p> <p>Collaborated: with DBCA on the 29 areas identified. Work will continue for at least the rest of 2020 on this program</p> <p>Regional prosperity</p> <p>Proceeded: with our own program to increase regional employment through the establishment of a Regional Licence Processing Centre in Collie, which will create 10 new, permanent FTEs in Collie.</p> <p>A Strong Economy</p> <p>Participated: in the prioritisation of initiatives to support the creation of jobs and training places for Western Australia. This work is ongoing as part of COVID-19 recovery to facilitate job growth.</p>
<p>Roadmap for Reform – Functional Area Leadership</p> <p>Outcome: Sector-wide leadership that drives coordination and collaboration for the functions of workplace safety, health and injury management.</p>	<p>Public Sector Commissioner, WorkCover WA, Insurance Commission of WA, Mental Health Commission and UnionsWA</p> <p>Progressed: with the formation of a Public Sector network. Information sessions have been conducted with further outputs being developed. It is planned that this network will play an instrumental role in the upcoming development of a code that will be applicable across many industries but of particular relevance to the Public Sector. Community of practice events were postponed due to COVID-19 however DMIRS has shared its OSH policies and procedures in relation to COVID-19 with PSC and other agencies.</p>
<p>Fatigue and Isolated Drivers in the Commercial Vehicle Sector</p> <p>Outcome: A workplace operated in a safe and healthy manner.</p>	<p>WA Police and Main Roads WA</p> <p>Enabled: WorkSafe inspectors to carry out 336 inspections (target of 250 proactive stops). Enforcement rate was 22 per cent, with issue of 8 improvement notices, and 74 verbal directions.</p>
<p>Cross matching tenant bond data</p> <p>Outcome: Improved level of compliance with the <i>Residential Tenancies Act 1987</i> and improvements in the repayments of bonds loans given to tenants.</p>	<p>Department of Communities (Housing)</p> <p>Conducted: significant education and enforcement action, including numerous infringement notices and a prosecution to date.</p> <p>Facilitated: bond assistance loans to the value of \$301,664.56 lodged with the Bond Administrator as a result of this project.</p> <p>Identified: additional tenancy bonds that had not been lodged for unrelated properties and a further \$186,976.00 in bonds were secured with the Bond Administrator.</p>

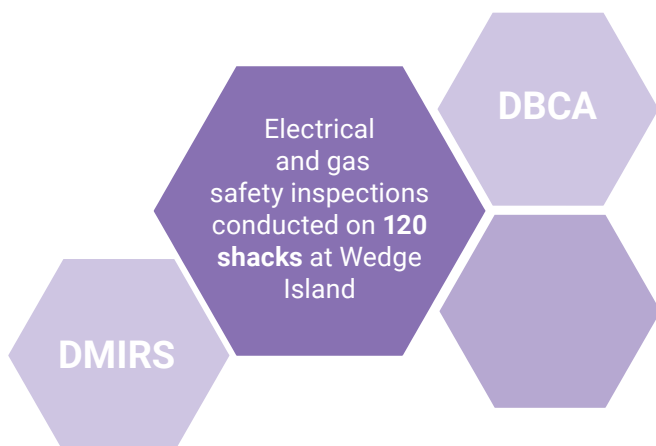


Working together across the Western Australian public service

As a continued priority for the department DMIRS has focused throughout the year on cross-agency projects to improve collaboration and deliver better outcomes, through the sharing of knowledge and expertise.

Cross-agency initiatives across the WA Public Service continued...

Initiative	Working together with
<p>Premier's focus areas for COVID-19 response and recovery Outcome: Preparing for Western Australia's economic and social recovery.</p>	<p>State Emergency Controller, State Recovery Controller, and Government agencies</p> <p>Participated: on the State Emergency Coordination Group and the Public Sector Leadership Council in delivering the WA Recovery Plan 2020.</p>
<p>Prepared the <i>Commercial Tenancies (COVID-19) Act 2020</i>; and <i>WA Code of Conduct</i>. Outcome: to ban evictions for commercial tenants during the pandemic and assist commercial tenants and their landlords in their negotiations.</p>	<p>Small Business Development Corporation</p> <p>Developed: the WA Code of Conduct, an information and education strategy, including dedicated webpages and informational videos, to increase the awareness of the new legislation and code for small business.</p>
<p>State-wide cladding audit Outcome: to assist relevant WA public sector agencies to scope audits of their respective public buildings for identification of combustible cladding.</p>	<p>Several State Government departments, agencies and public universities including the Department of Health, Department of Justice, Curtin University of Technology and VenuesWest</p> <p>Reviewed: a total of 1,914 publicly owned buildings, with 27 buildings identified as requiring some form of remedial action. We continue to monitor and report on the progress of remediation work on the buildings identified.</p>
<p>Collaborated on bush-fire policy reform Outcome: to implement reforms for bush-fire policy within Western Australia by introducing more nuance and taking a more holistic approach to the designation of bushfire prone areas and the extent of the potential impact on communities.</p>	<p>Department of Planning, Lands and Heritage and Department of Fire and Emergency Services</p> <p>Implemented: recommendations from the 'Bushfire Planning and Policy Review: A Review into the Western Australian Framework for Planning and Development in Bushfire Prone Areas' and provide DPLH ongoing input to the State's evidence to the Royal Commission into National Natural Disaster Arrangements.</p>
<p>Investigation into individual claiming to hold a formal psychology qualification and 10 years' experience. Outcome: reduce the risk to the public of fraudulent behaviour.</p>	<p>WA Police (WAPOL)</p> <p>Conducted: investigation into the individual for making false or misleading statements and public naming by DMIRS. Following the public warning, WAPOL charged the individual with fraud and using evidence acquired by DMIRS gained a successful prosecution outcome including redress for the victim.</p>
<p>Electrical and gas safety inspections of shacks located at Wedge Island Outcome: to ensure that all properties with stand-alone electricity (exceeding 50 volts ac or 120 volts dc) or gas installations were in a safe condition and met the minimum safety standards of the relevant regulations.</p>	<p>Department of Biodiversity, Conservation and Attractions (DBCA)</p> <p>Conducted: electrical and gas safety inspections of over 120 shacks located at Wedge Island.</p>



Cross-agency initiatives across the WA Public Service continued...

Initiative	Working together with
<p>Plan for Our Parks Outcome: to boost Aboriginal jobs, biodiversity, conservation and nature-based and cultural tourism.</p>	<p>Department of Biodiversity, Conservation and Attractions, Department of Premier and Cabinet, Department of Planning, Lands and Heritage, Department of Primary Industries and Regional Development, State Solicitors Office, and Department of Treasury Created: five million hectares of new national and marine parks.</p>
<p>Developed and reviewed Administrative Agreements Outcome: improved interactions between the agencies in relation to mining and petroleum exploration and development activities and public reserves, native flora, fauna and ecological communities.</p>	<p>Department of Biodiversity, Conservation and Attractions (DBCA) and Department of Water and Environmental Regulation (DWER) Under development: an administrative agreement with DBCA. Reviewed: administrative agreements with the DWER.</p>
<p>Abandoned Mines Program Outcome: to enable relevant WA public sector agencies to undertake their activities safely</p>	<p>DBCA, Department of Planning, Lands and Heritage (DPLH) and State Solicitors Office Remediated: abandoned mines shafts located at Donnybrook and Northampton to enable DBCA and DPLH to undertake activities safely.</p>
<p>Delivered the South West Native Title Settlement Agreement and the Yamatji Nation Southern Regional Agreement Outcome: to provide significant economic and social benefits to the Noongar and Yamatji people.</p>	<p>Department of Planning, Lands and Heritage, State Solicitors Office and Department of the Premier and Cabinet Assembled: the land package commitments by Government for the purpose of registration of the Indigenous Land Use Agreements.</p>
<p>Enforced compliance with Part 7 of the Children and Community Services Act (the Act). Outcome: to ensure that children under 15 years of age are only engaged to perform work in accordance with Part 7 of the Act</p>	<p>Department of Communities Resulted: in no significant investigations undertaken during the financial year.</p>
<p>Developed the Western Australia Cyclone Preparedness Guide, to inform property owners about tropical cyclones and their effect on buildings. Outcome: to provide recommendations about steps which property owners can undertake before the cyclone season to minimise damage to their property from severe winds and rain during a cyclone.</p>	<p>Department of Fire and Emergency Services and Geoscience Australia Developed: a guide for property owners.</p>



